

Sample Questions

Information Technology

Subject Name: Knowledge Management

Semester: VIII

Multiple Choice Questions

	Choose the correct option for following questions. All the Questions carry equal marks
1.	SECI process stands for
Option A:	Socialization Externalization Combination Internalization
Option B:	Socialization Extreme Combination Internalization
Option C:	Security Externalization Combination Internalization
Option D:	Socialization Externalization Combination Imitative
2.	The Conventional system life cycle is Process Driven Documentation-oriented _____ but KMSLC is an incremental process
Option A:	Fast
Option B:	Result oriented
Option C:	Slow
Option D:	Complex
3.	In consensus decision making.....follows a procedure designed to ensure fairness and standardization.
Option A:	Tester
Option B:	DBA
Option C:	User
Option D:	knowledge developer
4.is the representation of knowledge so that it can be reused by either an individual or an organization.
Option A:	Data Mining
Option B:	Knowledge Codification
Option C:	Knowledge sharing



Option D:	Knowledge transfer
5.	Conversion from Knowledge involves internalizing.
Option A:	tacit to explicit
Option B:	tacit to tacit
Option C:	explicit to tacit
Option D:	explicit to explicit
6.	In KMSLC, the evolving system is verified and validated from...
Option A:	end of the cycle
Option B:	before the cycle
Option C:	middle of the cycle
Option D:	in starting phase
7.the organization to improve the quality of its relationship management with customers.
Option A:	BI
Option B:	Value chain
Option C:	CRM
Option D:	SCM
8.	In one ongoing team specialized in specific task(s) moves to other locations and performs the same task(s).
Option A:	Data Transfer
Option B:	Collective Sequential Transfer
Option C:	Explicit interterm Transfer
Option D:	Tacit Knowledge Transfer
9.is very useful when it is required to visualize and explore complex systems.
Option A:	Data mining
Option B:	Knowledge sharing

Option C:	Knowledge -based agents
Option D:	Knowledge mapping
10.incorporates the idea of having the right product in the right place, at the right time, in the right condition and at the right price.
Option A:	BI
Option B:	Value chain
Option C:	CRM
Option D:	SCM
11.	Knowledge stored in the form of manuals and formalized policies of the company indicates which of the following characteristics of the knowledge?
Option A:	Expandable
Option B:	Compressible
Option C:	Diffusible
Option D:	Removable
12.	The aim of is to bring up the most historical case that matches the present case.
Option A:	Case-based reasoning
Option B:	content base reasoning
Option C:	case-based leveling
Option D:	content base leveling
13.	It follows logical testing and checks the system's behavior in a realistic environment.
Option A:	User Acceptance testing
Option B:	Knowledge testing
Option C:	Software testing
Option D:	Logical testing
14.	... is make sure that the system produces correct results.

Option A:	User Acceptance testing
Option B:	Knowledge testing
Option C:	Software testing
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15.	... follows logical testing and check the system's behavior in a realistic environment.
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16.	All the codification tools and procedure EXCEPT
Option A:	Decision Table
Option B:	Knowledge Map
Option C:	Market Basket Analysis
Option D:	Decision Tree
17.	In terms of knowledge-based systems, can be programmed to learn from the user behavior and deduce future behavior for assisting the user.
Option A:	An agent
Option B:	A User
Option C:	Leader
Option D:	A worker
18. simply part of " how knowledge workers conduct their everyday work
Option A:	BI process
Option B:	AI process
Option C:	KM process
Option D:	MIS
19.	Before making the first appointment, the must acquire knowledge about the problem and the expert.

Option A:	Middle manager
Option B:	DBA
Option C:	Tester
Option D:	knowledge developer
20.	Which of the following knowledge can be articulated, codified, and stored in certain media?
Option A:	Explicit knowledge
Option B:	Tacit knowledge
Option C:	Procedural knowledge
Option D:	Declarative knowledge

Descriptive Questions

10 marks each
Briefly explain about Nonaka's Model of Knowledge Creation and Transformation.
Discuss about Decision Making Architecture.
What are the goal of logical testing & User Acceptance Testing?
Explain about Types of knowledge with neat diagram.
Describe about Understanding Knowledge.
Describe about Understanding Knowledge.
Explain about Fuzzy Reasoning and the Quality of Knowledge.
Briefly explain about Knowledge Developer's Skill Sets.
What is mean by Consensus Decision Making? Explain
What is knowledge transfer? Explain different types of knowledge transfer
Summarize the uses and limitations of the internet as they relate to Knowledge management.
Explain about classification tree and association rule.
Explain about the Knowledge Transfer in the E-world.

5 marks each
What is groupware in the E-World?
Difference between Explicit interterm transfer & Tacit Knowledge transfer.
What is mean by knowledge codification?
List out the main issues related to Deployment.
What is the use of Knowledge map?
How would one identify Expertise?
List out the drawback of approaching multiple experts
What is meant Grid and Repertory grid?
What is meant by knowledge capture?
Why it is helpful to view the building of a KM system as a lifecycle?
What is knowledge creation?
Differentiate between internet & an intranet

